**Support Portal Updates – 12/2/19**

TK/VDP (and Inserts)

* Lookup APD\_DMPrintJobProcessing table
* Enter PageOrderName or “Like” and enter UAVC
* This will replace the current lookup to the Turnkey.AuditFilesReceived table. That table will no longer be used once we incorporate Clipper into new table. (more to come)

Direct Mail main table

* Lookup DirectMail.DirectMail
* Possible enteries;
* UAVC
* Need flexibility to enter items individually

Direct Mail Outside Printer Log

* Lookup DirectMail.OutsidePrintVendor\_Log
* Enter PageOrderName or “Like” and enter UAVC

Direct Mail Graphics Gallery Log

* Lookup DirectMail.GraphicsGallery\_Log
* Enter UAVC as Like for FileName *(wild card for beginning and end)*

APD\_DM Print Job – scheduled task restart

Ability to create Direct Mail placeholder in ES

Direct Mail table Statuses

* DirectMail.DirectMail
* 0 = Payload received/ES placeholder created.
* 1 = File is uploading to ES *(This is set by Twist in the first Twist workflow, Product Size Check)*
* 2 = File has been sent through Outside Print Twist workflow
* APD\_DMPrintJobProcessing
* 0 = Record Created/Waiting to be sent to print job *(this will not happen unless DirectMail.DirectMail record status is > 0 and DM\_AdStatus metadata is either “Completed waiting for Print Release” or “Sent to Printer”)*
* 1 = User Action API sent *(Jeremy sets this)*
* 2 = File Completed in Twist